

Below you will find the warranty process for receiving a replacement hull at no cost. Please note that we will handle each case on a case by case basis. We have stopped working with the original hull manufacture, Japan is currently working on sourcing a new location so quality will be much higher than the RTR versions. I need to compile a list ASAP for Japan, that way they can fill our request. Please let the guys know that this request is time sensitive, so the sooner the better.

Thank you for your help.

[support@kyoshoamerica.com](mailto:support@kyoshoamerica.com)

If you believe you have a defective Seawind Carbon Edition Hull please contact Kyosho America Customer Service Dept. via email at [support@kyoshoamerica.com](mailto:support@kyoshoamerica.com) , please included the following info.

Warranty Requirements:

1. Name/Address/Phone/Email
2. Detail Photos
3. Proof of Purchase (Receipt/Invoice) (Backdating 8 month Max from date of purchase)
4. Defect Summary

Please note that all warranty claims will be reviewed on a case by case basis. If your hull is deemed defective we will contact you and make proper arrangements. Please note that there are no current replacement hulls, so there will be a bit of down time. In the mean time you can try the following temporary solutions to get you back on the water. \*These fixes will not affect the warranty process.

Temporary Solutions:

For those customers who have a keel fitting issue please note that you can fix it by lightly sanding the circumference of the top part of the keel approximately 2-3mm from the top and less than 1mm needs to be sanded off or till you get a snug fit between keel and hull. We suggest modifying the keel since its ABS and no further issues will arise.

A temporary fix for those customers having issues with the anchor points pulling out, please try the following. Glue the deck parts with plenty of epoxy or glue, fill in the screw hole with glue and then re-tap with screw.

By doing this you will not miss you're racing season and should be able to get back in the water in no time.

Thank you for your understanding.

[support@kyoshoamerica.com](mailto:support@kyoshoamerica.com)